Solutions aren't just about technology. Knowledgeable, experienced professional services engineers assure that your implementation is done quickly and correctly—without the time commitment from you for learning new settings and optimal configuration. South River Technologies' Professional Services engineers help you to get the most from your investment in your Titan SFTP Server solution.

Best Practices Implementation

An engagement with our Professional Services team means that you get an experienced engineer who has performed thousands of server implementations. Your server will be configured for optimal performance and bulletproof security. Need help with configuration or setting up event triggers? We can assist with a live steaming session scheduled at your convenience.

Fast Installation and Setup

Titan FTP Server is easy to implement on your own, but learning implementation settings and reviewing documentation and tutorials can be time consuming. Why spend valuable time researching and planning, when you can simply hire an expert to perform the setup in a matter of hours and not days? SRT can get you up and running so you can focus on more important tasks.

Seamless Server Upgrades

Upgrading your server regularly is an important, but often forgotten part of server maintenance. When a new version becomes available, keeping your software up to date helps to ensure data security and optimal server performance. Even though your server will work indefinitely, security standards change constantly, and without regular patches and updates, the software may become vulnerable to new methods of hacking. Let SRT assist with server upgrades to keep your server at optimal performance and current on security standards, and to assure that our technical support team can efficiently assist you should you have future support requirements.

"I'm really glad I hired your Professional Services team to upgrade and migrate my server to a new system. It was well worth the investment."

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Server Migration

Moving data from old hardware is sometimes necessary, and can improve security and performance for your file storage system. When you need to move your Titan FTP Server to new server hardware, SRT's technical team can make the transition easy. We can help ensure that backups are done correctly and your new implementation is fully tested and running smoothly.

Reasonable Pricing

An engagement with Professional Services is cost effective. During standard business hours, you get a Tier 3 engineer with an average of 15 years' industry experience and more than 5 years of SRT product experience. With consistent 5-star ratings from our customers, our top-tier Professional Services team is available at your convenience to help with your server implementation. Customers with Business Standard Support receive a 25% discount off of the Professional Services pricing, and those with Business Premium receive a 50% discount.

 Contact sales at sales@southrivertech.com or 866-861-9483 to discuss your requirements and get a quote.

Titan FTP Server is a product of South River Technologies (SRT), an innovator in secure file management software. More than 100,000 customers in 140 countries use SRT's software to make remote file access and collaboration more efficient for their customers, partners, and distributed workforce.

SRT

Contact Information:
South River Technologies, Inc.
Email: sales@southrivertech.com
Toll-Free: 1-866-861-9483
Main: 443-603-0290
Fax: 410-266-1191

www.TitanFTP.com